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Quality management systems

Vaishali P Nagulwar

Government College of Pharmacy, India

Quality management systems are the integral aspect of Quality Standards required to achieve the goal of providing quality product or service to the society. ANSI/ISO/ASQ Q9001-2000 and ANSI/ISO/ASQ Q9004-2000 describing the guidelines for the requirements and performance improvement, has come up with tremendous change in the scenario of manufacturing as well as in the service sectors. Various modules of Quality basics like Quality benefits, Evolution of Quality, Total Quality Management, Process Management, Quality Tools and Quality Deployment are needed to be understood and followed which can lead to a better managerial control in any organization. Application of these modules results in providing good quality products with maximum profit and minimum loss. Quality as well as safety is now important elements for the customers and hence to gain their faith, trust and goodwill, companies should try to adopt the Quality Management Systems whereby improved products/services and processes will reflect profitability to them for long term. As these quality modules links customers, employees, organizations, suppliers and society together, thus helps in building an improved communications, streamlined work processes, job satisfaction, happier customers, strong customer relationships, economic growth and stability. Customer relationships, continuous improvement and company-wide participation are three important keys of total quality management which works in a fine manner to improve the efficiency and benefits of any organization. Globalization in every sector has now made it mandatory to understand the concepts of quality management systems to every organization if it has to survive in this world of tremendous competition.

Biography

Vaishali P Nagulwar is currently working as an Assistant Professor (Department of Pharmaceutical Chemistry) in Government College of Pharmacy, Amravati. She has her qualification from Department of Pharmaceutical Sciences; RTM Nagpur University, Nagpur and PhD from Sharad Pawar College of Pharmacy, Nagpur. She has published till date 23 research papers in national and international journals and presented about 35 research papers in various conferences. She is now associated with UG, PG and PhD assignments.

vaishalinagulwar@yahoo.com

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