

## Impact on the Healthcare Industry in COVID-19 Pandemic

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### ABOUT THE STUDY

The COVID-19 pandemic has had a profound impact on the healthcare industry, particularly in terms of the development and demand for healthcare jobs. The most immediate effect of the pandemic was the surge in demand for healthcare workers. Doctors, nurses, and other medical professionals were on the front lines of treating COVID-19 patients. Hospitals and healthcare facilities were irresistible, leading to a need for additional staff to cope with the influx of patients. This demand extended to various healthcare settings, including hospitals, long-term care facilities, and testing sites.

The pandemic accelerated the adoption of telehealth services. As healthcare systems sought to minimize in-person visits to reduce the spread of the virus, telehealth became a critical tool for providing care. This led to an increased demand for telehealth professionals, such as telemedicine doctors, nurses, and IT specialists to support virtual care delivery. The pandemic also prompted the expansion of roles within the healthcare sector. For instance, retired healthcare workers were called back to work, and healthcare students were fast-tracked into clinical roles. In addition, non-traditional healthcare workers, such as paramedics, pharmacists, and medical students, were enlisted to help with testing and vaccination efforts. While there was a surge in demand for healthcare workers, the pandemic also revealed and exacerbated existing shortages in certain areas, such as critical care nurses and respiratory therapists. The prolonged crisis placed immense stress on healthcare professionals, leading to high levels of burnout and attrition.

The mental health of healthcare workers became a significant concern. COVID-19 primarily affects the respiratory system, leading to a higher demand for respiratory therapists and critical care specialists who could manage patients requiring intensive care and mechanical ventilation. The pandemic highlighted the importance of public health infrastructure and epidemiology. Health departments and agencies at various levels of government played a critical role in responding to the crisis. This led to increased demand for public health professionals, epidemiologists, and data analysts to track and manage the spread of the virus. Healthcare technologies, including diagnostic

tools, vaccine development, and data analytics, advanced at an unprecedented pace during the pandemic. This spurred job growth in areas like medical research, biotechnology, and data science within the healthcare sector. Government policies, such as the expansion of Medicaid and the creation of special COVID-19 response funds, influenced the development of healthcare jobs. Policy decisions impacted funding for healthcare providers, leading to shifts in job availability and roles. This led to the creation of new job roles such as telehealth nurses, remote medical coders, and telemedicine software developers. Telehealth has become a crucial component of healthcare delivery, and these roles continue to expand.

The pandemic forced healthcare systems to adapt quickly and rethink how healthcare is delivered. Many of these changes are likely to have a lasting impact on workforce trends, with a continued emphasis on telehealth, remote work, and preparedness for future public health crises. The pandemic led to an unprecedented surge in demand for healthcare workers, especially those on the front lines, such as doctors, nurses, and respiratory therapists. Ensuring the safety of healthcare workers and patients became a top priority. This led to the development of job roles focused on procuring and managing Personal Protective Equipment (PPE) and implementing stringent infection control measures. The need for contact tracing and disease monitoring led to an increase in jobs related to public health. Contact tracers and epidemiologists became essential in tracking the spread of the virus and implementing control measures.

### CONCLUSION

In conclusion, the COVID-19 pandemic significantly impacted the development of healthcare jobs, leading to increased demand for certain roles, shifts in job responsibilities, and greater recognition of the importance of healthcare workers. It also highlighted the need for healthcare workforce planning and strategies to address shortages and burnout in the industry. Hospitals and healthcare facilities were irresistible, and additional staff were required to manage the influx of patients. The long-term effects of these developments will continue to shape the healthcare job landscape in the post-pandemic world.

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